

General Terms and Conditions

You agree to the following terms and conditions at registration on www.dikti.hu.

This General Terms and Conditions („GTC”) contains the rights and duties of the Govern-Soft Trade and Service Company Limited Liability Company (Company Number: 17 09 006385 Tax Number: 14268339-2-17, hereinafter referred to as “Service Provider”), as the operator of software available on www.dikti.hu webpage and in Google Play and App Store (SpeechWork, CallWork, together hereinafter: „Dikti software), and of the users of Dikti software.

1. Data of Service Provider

Name of Service Provider: Govern-Soft Trade and Service Company Limited Liability Company

Head office of Service Provider: 7030 Paks, Váci M. u. 3. Fsz. 2.

Registration number of the Service Provider: 17 09 006385

Tax code of the Service Provider: 14268339-2-17

Contact of the Service Provider: +3675/675-454

2. Terms used in the General Terms and Conditions:

- User: All natural persons who download the application from the Play Store or the App Store or register on the website to be able to use the Service are considered as User.
- Service: By using the DIKTI software, after the User downloads the SpeeckWork application or registers on the website for the CallWork, the User will receive the voicemail terminated on the mobile or landline telephone at the e-mail address specified by him / her in text and audio form or the user can check it on dikti.hu website after registration.
- Webpage: webpage operated by the Service Provider, including all sub- and micro page. www.dikti.hu
- Application: Application available in App Store or Play Store
- Ad: Appearance due to commercial reasons on www.dikti.hu or www.govern-soft.hu webpages, applications and Facebook page.
- Advertiser: a natural or legal person whose ad is published.

3. Dikti software

a. SpeechWork application:

The application is available for Android and IOS operation systems. Download of the application is free of charge. After the download the user shall register his / her e-mail. In order to use the application it has to be started and the instructions have to be followed. The dictated text and the voice record will be sent to the previously registered e-mail.

b. CallWork software:

In case of CallWork software after registration on the webpage (where name, phone number and e-mail address shall be registered) the user will receive the phone number -that has to be called- in an e-mail. The user can dictate the message after dialling the number and the text will be sent to the registered e-mail.

The applications can be used free of charge after the registration or download for unlimited time, until volunteer cancelation of the registration. The Service Provider reserves the right to modify, repair, supplement, or terminate the Website, and the operation, content and functions of SpeechWork and CallWork at any time without notice.

Customer acknowledges that the usage of SpeechWork and CallWork software features requires the availability of the user's actual data (name, phone number, email address).

4. Registration

The software can be used by anyone free of charge, but registration is required for the use of the website / application.

Registration is possible by clicking on the "Register" button on the website. The following information is required during registration: name, e-mail address, phone number. For successful registration, the Privacy Statement (<http://dikti.hu/privacy-statement>) and the acceptance of this GTC by deliberately ticking the empty checkbox specifically intended for this purpose must be declared. After registration, the system will send a confirmation e-mail to the e-mail address provided, and the software will be usable after activating the link in the e-mail. The confirmation email must be activated within 24 hours, otherwise registration will be lost and a new registration will be required.

5. Cancelling the registration

You can cancel the registration any time:

- In case of SpeechWork mobile app by de-installing the application.
- In case of CallWork after logging in on the webpage the User can cancel it by using his / her own profile, or the user shall send the cancellation request to ustkitti@govern-soft.hu via e-mail
- In case of DIKTI registration after logging in on the webpage the User can cancel it by using his / her own profile, or the user shall send the cancellation request to ustkitti@govern-soft.hu via e-mail

6. Responsibility

The Customer shall use the services provided by the Diki software solely at his own risk. The Service Provider expressly and explicitly excludes any liability for any direct or indirect damages that may result from the use of the Diki software (in particular, but not limited to, loss of data, misuse of unauthorized use of the mobile phone / email account). The Customer

acknowledges that the Service Provider is not responsible for ensuring that the services provided by the Diki programs are uninterrupted and continuous without interruption.

7. Data protection and data management

Data management is governed by the Govern-Soft Ltd. Privacy Statement, which is available at: www.dikti.hu - <http://dikti.hu/privacy-statement>.

8. Complain management

You may submit your complaint to the Service Provider in the following ways:

- To info@govern-soft.hu email address where the word "complaint" is displayed as the subject of the message.
- By post on the 7030 Paks, Váci Mihály utca 3 Fsz. Heading 2. The letter should be addressed to Govern-Soft Ltd. and the word "complaint" should be included as the subject of the message.

The complaint must always contain the contact details of the complainant, which the Service Provider will investigate within 8 working days and inform the holder of the outcome of the investigation.

The Service Provider and the User shall undertake to settle any disputes arising out of the contract concluded by electronic means, in order to settle the differences primarily through peaceful means.

If any consumer dispute between Service Provider and User is not settled during negotiations with the Service Provider, the following remedies are available to the User:

- - Complaint from consumer protection authorities;
- - Initiating the proceedings of a conciliation body;
- - Initiate court proceedings..

9. Copyright

Applications and Content of the Website, including, but not limited to, graphic elements, text and technical solutions, layout, editing of the Website, used software and other solutions, ideas, implementation, and content on the Website and published by the Service Provider the intellectual products of the Service Provider that are protected by copyright. Their copying, in whole or in part, violates copyright.

10. Vis Major

The Service Provider is not responsible for the fulfilment of the obligation contained in the contract in cases where an unavoidable event outside its sphere of interest arises. Such circumstances include: natural disaster, fire, flood, authority provision, emergency, rebellion, civil war, war, strike or similar work stoppages, server attacks, hacking attacks, unauthorized access, etc. In these cases, the contractual obligation is suspended until the obstacle is eliminated; the deadlines set in the contract are set.

11. Other provisions

The Service Provider is entitled to unilaterally amend these Terms and Conditions without prior notification of Users. After the entry into force, the amended provisions will become effective against the User for the first use of the applications and will be applied to the subsequent use of the application.

The Service Provider is entitled to place advertisements and other marketing content at any time on the Website, in emails or applications posted during the use of the applications.

The Service Provider reserves the right, at any time, to make any changes or improvements to the applications without prior notice.

The contract between the Parties is governed by Hungarian law.

The Contract concluded through the Website and the Applications shall not be considered a written contract and shall not be registered by the Service Provider, so that it cannot be accessed and viewed subsequently. The Service Provider shall not be subject to any code of conduct.